

Return form

The use of the return form is not obligatory for a successful return but it makes processing easier for us.

To

light-vision24 Ltd.

Hauptstrasse 22

D-08115 Lichtentanne

Germany

Fax +49 (0) 0375 289400-19
Email: service@light-vision24.de

Name, First Name, Company

Street, No.

Postcode, City, Country

Date: _____

Customer ID: _____

Order Number: _____

Invoice Number: _____

Please state your bank details to transfer your money back:

Name of Bank

Bank Account Number

Bank Code

Swift / BIC

IBAN

Account holder

I return the following item(s):

Quantity	Order No.	Item	Reason of return (not necessary)

Process of return within Germany as follows

Please send us the filled in return form including your invoice via fax or letter. You will then receive a packaging slip by mail immediately. Please take your package to the nearest post office. If that is not possible, please inform us. We will then initiate the return of your goods. Please use the original packaging if possible to prevent any damages during transport. Costs of return are paid by light-vision24.

Returning goods from a different country than Germany?

Please wrap the goods carefully to prevent goods from damages during transport. Please use original packaging if possible. Include the filled in return form and the original invoice into the package and send it back to light-vision24, without postage paid if possible.

Your amount paid will be returned as soon as the goods have arrived at light-vision24.